# The University of Akron **Classification Specification**

Job Title:Dept Stud Srvs Counselor-WCJob Code: 47111Job Function:StaffGrade: 117

Job Family: Classified FLSA: Non-Exempt

**SOC Description:** 7000 Student Services Division **Date:** 5/14

#### Job Summary:

Counsel students at Wayne College on various aspects of student life including admission, career opportunities, financial aid and graduation. Process various paperwork related to area of involvement. May determine and counsel students on Ohio residency requirements. Maintain records relating to the functions of student registration and student records.

## **Essential Functions:**

30-50% Process applications and other necessary paperwork dependent on area of involvement.

20-30% Assist and counsel students on academic and/or residency requirements, educational and career plans, and selection of courses.

10-30% Perform administrative duties including managing student personnel, payroll records, and issuing letters to students. Maintain student databases and generates reports from database.

10-20% Compile and distribute data/statistics and reports to internal and external departments/agencies. Perform other clerical functions as needed.

## **Education:**

Requires 18 months of education or training beyond high school.

## **Licenses/Certifications/Requirements:**

None.

### **Experience:**

Requires a minimum of 4 years experience in student advisement, counseling and/or admissions. Strong communication and customer service skills required. Basic computer skills including spreadsheet, database and word processing capabilities required. Ability to interact with people from diverse cultures and backgrounds required. Knowledge of university procedures, policies and administrative structure preferred.

## Leadership:

Responsible for directing and monitoring the work of student and/or temporary workers.

#### **Physical Requirements:**

Job is physically comfortable; individual is normally seated and has discretion about walking, standing, etc. May occasionally lift very lightweight objects.

#### **Working Conditions:**

Standard working environment with possible minor inconveniences due to occasional noise, crowded working conditions and/or minor heating/cooling or ventilation problems. Near continuous use (>70% of the time) of a video display terminal.