# The University of Akron **Classification Specification**

Job Title:	Department Administrative Assistant	Job Code:	41311
Job Function:	Staff	Grade:	116
Job Family:	Classified	FLSA:	Non-Exempt
SOC Description:	1000 Administrative Support Division	Date:	5/14

## Job Summary:

Provide assistance to supervisors in the administration of departmental programs or activities. Direct daily office operations pertaining to departmental programs and procedures. Relieve supervisors of routine and some non-routine administrative duties. Exercise independent judgment in resolving issues or concerns related to departmental policies and procedures.

### **Essential Functions:**

10%-40% Research, collect, and interpret data for the purpose of providing information to others, developing programs, making recommendations, and preparing materials. Evaluate programs, provide input in the decision-making process and administers new policies and programs.

10%-25% Maintain highly confidential personnel files and payroll records. Track available positions, compiles information for job descriptions, new job openings and employee searches. Interpret policies/procedures and transmits decisions and directives for the benefit of support staff, faculty and student assistants.

15%-40% Maintain calendars, organize meetings, coordinate special events and travel arrangements and compose correspondence. Update and manage computer database and file systems. Utilize software packages and computer applications to create spreadsheets and documents for the completion of projects.

5%-15% Monitor budgets, establish start-up accounting procedures, and manage or close out special accounts for the department. Researche products, vendors, and prices to properly appropriate funds for the purchase of equipment and supplies.

5%-10% Coordinate public relations activities for the purpose of responding to inquiries and complaints, furnishing information to the public and providing explanations. Act as a liaison between the department and the university community.

5%-15% Assign, train, supervise and review the work of designated clerical support personnel and student assistants.

#### **Education:**

Requires 18 months of education or training beyond high school.

#### Licenses/Certifications/Requirements:

None.

## Experience:

Requires a minimum of 4 years experience in office/clerical procedures. Ability to coordinate programs, work in a fast paced environment, and utilize new technology required. Advanced computer skills including word processing, spreadsheet, and database software packages required. Strong interpersonal, problem-solving, and research skills required.

## Leadership:

Functional guidance over nonexempt staff including general scheduling, assigning tasks and monitoring work activities.

## **Physical Requirements:**

Job is physically comfortable; individual is normally seated and has discretion about walking, standing, etc. May occasionally lift very lightweight objects.

## Working Conditions:

No major sources of working conditions discomfort, standard working environment with possible minor inconveniences due to occasional noise, crowded working conditions, minor heating/cooling or ventilation problems, and/or up to 40% use of PC terminal.

The intent of this classification specification is to provide a representative summary of the types of duties and responsibilities that will be required of positions given this title and shall not be construed as a declaration of the specific duties and responsibilities of any particular position. Employees may be requested to perform job-related tasks other than those specifically presented in this description. The University requires that all University employees whose assigned duties include some involvement with The University of Akron's intercollegiate athletics program, comply with all relevant NCAA Bylaws in performing their work.