

Alumni/Retiree Email Change Information

The University of Akron Information Technology Services team will **migrate alumni and retiree email accounts to a new Microsoft environment, effective March 1, 2022.**

- As an alumnus/a, email messages and contacts will be transferred for you automatically.
- This migration is taking place to ensure that the university continues to provide technology services, improves security, and remains compliant with licensing requirements.

There are several benefits of moving to the new **@1870.uakron.edu** environment:

- Email and account security offered by Microsoft with no reliance on the UA Service Desk to reset your password
- 50GB of email storage
- 5 TB of OneDrive storage
- 25 TB of SharePoint Storage
- Web versions of the Office suite
- Access to Microsoft Teams

We understand your concerns with migrating your @zips.uakron.edu alumni account to a new environment. Many people have come to utilize their @zips.uakron.edu accounts for their day-to-day activities and we understand that such a move has quite an impact. This understanding is why we have provided early access to the new accounts. This is meant to provide you plenty of time to change over any services you are using that reference your current alumni @zips.uakron.edu account.

Frequently Asked Questions:

Why are you moving my account?

There are several reasons why we are moving your account. One reason is that some of our licensing agreements have changed, and we must move your account in order to stay compliant. Another is that the university is facing growing cyber security risks and the most effective method of protecting the university, while still providing technology services to you, is to move your account to a new environment. In the new environment, your password will be stored with Microsoft and you will manage your account. **The University of Akron will not be managing your account or password moving forward unless you begin taking classes again.**

What does this mean for me?

Your email address will be changing on March 1st. Your new email address will end in **@1870.uakron.edu**, but you will keep your UAnet ID. An example would be **uanetid@1870.uakron.edu**. All your email and contacts will be transferred to your new email address for you. You will have to manually transfer any data saved in your Google Drive or

OneDrive that you want to keep. The easiest way to do this is to copy the data to your desktop and then upload it to your new OneDrive.

What about all the places and people who have my current email address?

We will be placing an automatic forward on your current email address from March 1, 2022 - September 1, 2022, so that you will receive messages sent to your old mailbox for a 6-month period. This will provide you with an extended period to update your email address with whomever you feel you need to.

How will I log in?

We have sent a message to you with your new credentials and a link to log in. You will be asked to register some account verification methods so that you can reset your own password. This means that you will be able to change your own password moving forward. **The University of Akron Service Desk will no longer be doing password resets once your account is migrated!**

What will I have access to?

You will have access to the Microsoft 365 product suite which includes web versions of the entire Microsoft Office suite, as well as Teams, OneDrive, SharePoint, and several other tools. Desktop versions of the Microsoft Office Suite will no longer be available.

Can I opt out of this migration?

Unfortunately, there is not an option to opt-out of this migration. All @zips.uakron.edu accounts must move to the new environment. This is a necessary step for the university to take to protect all of our accounts and to comply with new licensing agreements.

CONTACT FOR SUPPORT

Information Technology Services

330-972-6888

support@uakron.edu